



social care  
institute for excellence

# Commissioning for a Better Future

## Learning from the Social Care Innovation Network and wider work during Covid-19

6 November 2020

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# What is the Social Care Innovation Network?



centred support  
can be found on the Think Local Act Personal website.





About



## **Re-designing commissioning**

- In SCIN phase 2 people with lived experience, families, commissioners and innovative support providers looked at what changes to commissioning in adult social care might help localities move towards the Social Care Future vision
- We started to build a possible framework to support changes to commissioning in order to make this shift.
- We are sharing it as a practical product from SCIN along with a short guide to relevant materials and resources



## **A new framework for thinking about commissioning**

- **Establishing a clear strategic direction starting from the goal of playing a part in improving lives and communities.**
- **A determination to release all local assets**
- **A starting aim to use public service resources to support, enable, build from and add to citizen and community initiative and action.**
- **Co-produce and deliver a range of activity to support wellbeing and sustainability.**



## Making the Shift

- **Bristol City Council** are in process of co-designing a new outcome based home care specification with local CICs and equalities organisation
- The **London Borough of Camden** has co-designed commissioning plans with people with lived experience in order to develop long term outcome based contracts for supported living
- **Hammersmith and Fulham** have developed a commissioning strategy for accommodation based on the work of their Coproduction panel.
- **Thurrock Council** is developing an asset based commissioning approach to rebalancing accommodation



## Learning from the COVID-19 Response

- Innovative and flexible support services responded well
- VCS and mutual aid groups need to be central to the planning for recovery as well as the longer term
- Positive relationships and supportive communication with providers resulted in more solution-focused ways of working
- Strong local decision-making grounded in co-production saved lives via e.g. responsiveness, local testing
- People and communities galvanised around rights, social justice and equalities.
- Communities can deliver – people, groups & businesses want to be involved. Improving lives rather than replacing paid roles
- Highlighted and compounded existing issues