

# Changing Conversations

5<sup>th</sup> November 2020

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# TLAP, transformation, personalisation



# Learning from Covid



# Not more of the same

STATUS QUO

1982



CHANGES NOW BOWIE



# Investing for change



# Early investment in change: making the case

## For asset based and preventative approaches

- Targeted funding for councils/partners
- Innovation fund for technology & to “rapidly test solutions to particularly challenging care problems
- Transformation & improvement support – with review of markets, much stronger emphasis contribution providers make to the lives of the people and their contribution to the communities in which they operate and to wider society’
- Funding to support action to address inequalities

## New deal for workforce

- Recognition & reward
- Including Personal Assistants and non-traditional workforce roles
- Professionalisation & registration?
- Roles which enable prevention, asset based working
- Support growth of innovative models and understand the needs of communities being served.

# TIG in the regions



# Early insight

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## Reflections

- Corporate response with better understanding of social care
- 'Local-local'
- Much greater knowledge of community assets
- Contact with wider cohorts via shielding – 'hidden need' uncovered, including BAME

## Conversations

- Keeping a corporate approach - universal services (remember Putting People 1<sup>st</sup>)
- Mobilising community - letting go but not leaving alone
- Changing models of support (day services + care homes)
- Responses to 'new' need, but not through familiar services
- Equalities recognised, but way forward less clear



# Bridges to the future

