

## Self-directed support

### What if I disagree with the resource allocation?

When you've had your assessment and the local authority has given you an 'indicative' budget (an amount of money that may still change), you make a support plan.

This fact sheet tells you what you can do if you don't agree with the amount in your resource allocation.



**To get more help**  
contact In Control

Tel: **0121 474 5900**

Email:

[help@in-control.org.uk](mailto:help@in-control.org.uk)



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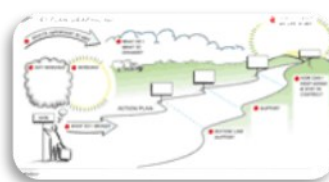
## Self-directed support



This is how much you need according to the resource allocation system



Yes, after looking at your support plan it looks like you need a little bit more.



Many local authorities use a **resource allocation system** to decide how much money you can have in a personal budget.

Your authority must tell you what the 'indicative amount' is. This is based on your assessment. 'Indicative amount' means an indication of the money you may get, but it may change.

You can use this indicative amount to help you make your support plan.

When you've done your support plan, you may find you don't agree with your indicative budget. You should speak to your care manager or social worker and show them your support plan.

You should be able to work things out with them, negotiate and perhaps make a compromise.

However the local authority calculates your personal budget, they should tell you before you make a plan how much money is available for your support.

They should work this out in a way that is simple and understandable to you. They should be able to explain how they reached the figure they did.



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Well, I think that's a reasonable amount to meet his needs.



This is what the RAS should be.



Resource Allocation System distribution of resources.

There should be enough money in the budget to meet your assessed needs.

## More information about what to do if you don't agree with the resource allocation

Some local authorities use a resource allocation system as a straightforward way of telling people how much is fair and reasonable as their personal budget.

### The Resource Allocation System should be:

- Reasonable – A personal budget should be enough for the person to meet the needs that they identify in their support plan.
- Transparent – The resource allocation system rules should be clear and easy to understand.
- Sustainable – A local authority has to provide money to everyone who needs support. They must set the amounts at a level that will not break the bank.



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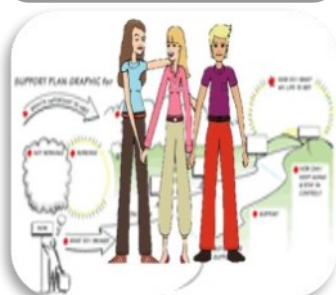


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Thanks for helping with my support plan.



Hi. I don't think my resource allocation is fair or reasonable.



Hi. I **still** don't think my resource allocation is fair and reasonable.



The resource allocation is an indicative amount of money. The local authority believes a person with 'these' needs requires 'this' amount of money for their support. This may be more or less than someone actually needs.

## Make a support plan

The best way to find out if your resource allocation is fair and reasonable is to make a support plan. The support plan should explain how you or the person you are helping is going to keep healthy, safe and well. The plan shows how the personal budget will be spent and if there is a gap between the indicative amount and what you actually need.

## Talk to someone

If you don't agree that your resource allocation is fair and reasonable, you should speak to your social worker or care manager. Talk them through your support plan and show why you think you need a different amount. There is room to negotiate and amend things.

It may be good to use the help of an advocate or representative. The council should link you to an advocate. Or you



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can call In Control representatives for advice via our national network.

If you can't work things out with the care manager, you could talk to someone else – perhaps a Team Manager.

You can call or email In Control. We will try to help.

Telephone: 01564 821 650    Email: [help@in-control.org.uk](mailto:help@in-control.org.uk)

## You can complain

If you still cannot agree about the amount, you can use the local authority's complaints procedures. Ask your social worker or care manager for a complaints form. Or ask for a form at your local social work office or any council office.



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